People

All your people stored safely in one place

Features

- Unlimited active members at 15c each per month (you don't pay for visitors or archived people).
- Unlimited notes, contact info, relationships, custom dates & fields
- Flag preferred contact methods
- Unsubscribe from email or SMS
- Easily change photo's using the camera on any tablet or phone
- Merge duplicate profiles or use the bulk duplicate finder
- Split & merge households
- People can securely update their contact details in a way that avoids the need for a password
- Send personalized email or SMS to one or multiple people
- Print photo directories booklets
- Bulk update profiles
- Assign tasks that anyone can complete from their email inbox, no password required
- Send bulk SMS directly from UCare
- Send bulk email directly from UCare
- Extra Email messages

Groups

Stay organised & help build connections

Features

- Unlimited groups, times & group types
- Unlimited group members
- Unlimited group leaders
- Custom leader roles
- Build any report using auto-updating search groups that include members based on criteria you specify
- Secure attendance reports are emailed to leaders in a way that avoids the need for passwords
- Record that a group didn't meet, or select who attended with just a few taps
- Attendance submitted reports emailed to all group leaders
- Embed a small group finder in websites and mobile apps so people can browse and join published groups
- Add new people as part of attendance reports or directly to the group
- Track custom stats. For example like giving, head count, decisions
- Add photos in a snap with a phone or tablet's camera
- Built in reports in a variety of formats (web, print, PDF, CSV)
- Absent, attendance, new people, not in a group, birthdays, notes, medical, Gender, age, attendance, members, giving, custom stats and much more
- Print nametags, directories or address labels

Check-in and Child Safety

Speed up, secure and simplify check-in and reporting.

Features

- Unlimited classes, rooms, age groups, times
- Check-in stations (phone, tablet, laptop or desktop)
- Assisted Check-in for registering & checking in visitors, updating personal info, and check-out
- Self Check-in so regulars can quickly check-in themselves
- Roster Check-in for room check-in & check-out
- RFID or barcode key-tags for 10 second check-in & enhanced check-out security
- Create custom forms for registration & consent
- Automate follow-up with Processes
- Add or update families & people on the fly in assisted check-in and roster check-in
- Add photos in a snap with a phone or tablet's camera
- Parent/guardian name and phone printed on nametags for quick contact
- Send SMS directly from UCare to the parent/guardian
- Allergies, medical and notes are printed on nametags
- Track police check requirements & renewals for volunteers (Blue Card Management)
- Secure handling split families or custody disputes
- Zebra printer support for high performance check-in stations
- Brother printer support for fully wireless check-in stations
- DYMO printer support for low cost check-in stations
- Customisable name tags and security tickets

Event Bookings

Simplify ticket sales and event management.

Features

- Free or paid event registrations for classes, camps, outreach events and more
- Unlimited ticket types
- Unlimited attendees
- RFID wristbands speed up lines with 2 second check-in
- Reports for sales, refunds, attendees and more
- Publish event registration pages on your website, church app or the UCare portal
- Quickly scan tickets at the door with the UCare mobile app, print name tags and record attendance
- Group booking express check-in
- Collect custom attendee questions before or after registration
- Group discount options & promo codes
- Add analytics tracking
- No per ticket fees from UCare
- Payments in person or online via PayPal and Card
- Flat monthly card processing fees with Pushpay
- Card transaction rates start at 1.75% + 30c per transaction with Stripe (Recommended)

Forms
Get answers fast.

Features

- Unlimited forms, questions & responses
- Save a bookmark on your phone home screen and use a custom form like an app
- Form responses can create profiles and update people's existing profiles
- Reports for form responses
- Customize various question types in each form
- Add a signature question to record signatures, stop losing paper forms and move to tablets & phones
- Embed forms on your website or church app
- Share forms on Facebook, twitter or elsewhere
- Publish forms to the UCare portal
- Securely pre-populate forms when send via email or SMS
- Customize embedded forms to match your website or app style
- Link to processes for prayer requests, volunteer applications, getting married, etc.
- Automate adding or removing from a group, meeting or another process
- Automate updating the person's profile

Processes
Automate your follow-up processes.

Features

- Unlimited processes
- Focus on the people your responsible for or on everyone
- Process step success indicators measure your team and help improve the process
- Each process is its own report that you can easily print
- Customize the steps in each process
- Automate sending personalized email & SMS
- Automate adding or removing from a group, meeting or another process
- Automate updating the person's profile
- Automate assigning additional tasks to others
- Automate adding people who order resource
- Automate adding people the register for an event
- Automate adding people who submit form responses
- Assigned people receive daily summary of due follow-up

Giving and Finances
It's about the heart.

Features

- Unlimited payments

- Record pledges, donations and other payments
- Categorise payments
- Export payments to your favourite accounting software, i.e. Xero, etc.
- Optionally email receipts with every payment
- Issue refunds, both cash & Card
- Payments via card, cash, ACH, check or PayPal
- PCI DSS compliant gives peace of mind that all payment info is secure
- Over 100 currencies accepted by our payment processors
- Flat monthly card processing fees & 10 second giving with Pushpay
- Or card transaction rates start at 1.75% + 30c per transaction with Stripe
- No per transaction fees from UCare
- Embed payment forms on your website or in an app
- Publish a payment form to the UCare portal
- Customize embedded payment forms to match your website or app style
- Display the published payment form on any tablet for kiosk giving
- Process payments over the phone

Stores

Sell in person and online.

Features

- Unlimited stores, products & orders
- Sell or give away physical or digital products
- Track product stock
- Add barcodes to products to speed up ordering
- Display multiple images for each product
- Include multiple audio, video or other files for download products
- Customers are emailed invoices upon order completion
- Issue order refunds, both cash & card
- Add product variations and extra options, each with its own price
- Payments in person or online via card or PayPal
- Flat monthly card processing fees with Pushpay
- Or card transaction rates start at 1.75% + 30c per transaction with Stripe
- No per order fees from UCare
- Embed stores on your website or church app
- Publish stores to the UCare portal
- Customize embedded forms to match your website or app style
- Use stores on any tablet for kiosk or retail ordering
- Process orders over the phone
- Link to Processes to track fulfillment and automate customer notifications
- The order board let's your café team manage each item of an order
- Add store hours for the café to help with people ordering from their phone on the way to church
- Add multiple taxes

Support and Onboarding

Experts that care.

Features

- CSV data import assistance
- Data migration
- Online help center
- Email based technical support
- Email based coaching
- Webinars
- Implementation specialists

Other Features
Features

- Assign tasks that anyone can complete from their email inbox, no password required
- Flexible data import & export; including unlimited custom fields
- UCare mobile app is supported on iOS 10+ and Android 5+
- Touch ID or pin-code security so sensitive info isn't easily accessed by others on your phone
- Supported on any internet connected device with a recent version of Google Chrome, Safari, Firefox and Edge+
- Encrypted internet connection to protect all data
- Optimized for low bandwidth internet
- All UCare activity is fully audited for data privacy reporting needs
- Multi-site
- Guaranteed 99.9% SLA- The industry's best uptime SLAs with service credits
- Encrypted data backup