

Presbytery Support Unit (PSU)

Our aim is to co-develop services and support models that lighten the burden for Presbyteries and Congregations in:

Administration



Governance



Safe Church



Compliance



Finance



Property



Here are some ideas of how the PSU can support you, alongside stories from our team.

SERVICE SUPPORTERS

- **Connecting** across the Church via email, phone or in-person.
- **Assisting with using online platforms** (e.g. UCare, Protecht).
- **Providing tools and strategies.**
- **Sharing available resources** (e.g. links to documents on the Synod Hub (hub.ucaqlld.com.au), discounted Church websites through Church Co).



I had a call with a Church Council Secretary, and we talked through how to navigate Protecht to view actions, add comments, and open actions that had been accidentally closed.

KNOWLEDGE NAVIGATORS

- **Facilitating connections between you and the right person/team** in the Synod Office (if you have an existing connection, please continue to connect with them).
- **Navigating and understanding processes.**
- **Advocating for the best interests** of Presbyteries, Congregations, Faith Communities and the Synod Office.



When hearing about a project a local Church was needing finances for, I connected them with the Fundraising team in the Synod Office, who assisted in identifying grants that might suit their project.

CHANGE CHAMPIONS

- **Assisting with creating, refining and modernising services and support models** that are fit for purpose and lighten the burden.
- **Supporting Presbyteries, Congregations and Faith Communities** with understanding and implementing changes to systems.



We partnered with the Safe Church team in developing the refreshed training resources and simplified processes. We spoke with different Congregations, helping them to understand how this impacts them.

CONNECT WITH US

If you have any questions or ideas, please connect with us. **We are here to support you**, working together to reach our shared goal of Flourishing Presbyteries.

While we often connect with different Presbyteries, you may hear from any of our team.



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renewal



The Uniting Church in Australia
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