



Resource: Reporting and Referral Guide

C/2.1.5.8

Reporting Guide

Reporting to the Synod	Contact Details
Synod Abuse and Harm Hotline	1800 586 591 complaints@ucaqld.com.au
Safe Church	https://ucaqld.com.au/synod-services/safety/safe-ministry-with-children/
Safe Church Assurance and Support Officer (Synod office)	07 3377 9833 safechurch@ucaqld.com.au
Health and Wellness Coordinator (Synod Office)	07 3377 9703 Health.Safety@ucaqld.com.au

Reporting to Police	Contact Details
Emergency	000
Contact Policelink (Qld) Report non-urgent concerns to Police via an online report	131 444 Online: https://forms.police.qld.gov.au/Launch/RequestContact
Crime Stoppers Make an online report	1800 333 000 Online: https://www.crimestoppers.com.au/give-information
Alternative Reporting Option (for sexual assault)	https://www.police.qld.gov.au/units/victims-of-crime/support-for-victims-of-crime/adult-sexual-assault/alternative-reporting

Accessibility	Contact Details
The National Relay Service (hearing impaired)	1800 555 677
Translating and Interpreting Service (non-English speaking background)	13 14 50



Reporting to the Department of Children, Youth Justice and Multicultural Affairs	Contact Details
Report Child Abuse	https://www.csyw.qld.gov.au/child-family/protecting-children/reporting-child-abuse
Use the reporting guide to help you decide	https://secure.communities.qld.gov.au/cpguide/engine.aspx
During Business hours , call the regional Intake Service closest to where you live	<p>Brisbane and Moreton Bay Phone: 1300 682 254</p> <p>Far North Queensland Phone: 1300 684 062</p> <p>North Queensland Phone: 1300 706 147</p> <p>South East (Logan, Gold Coast and Bayside) Phone: 1300 679 849</p> <p>South West (Darling Downs) Toowoomba Phone: 1300 683 390</p> <p>South West (West Moreton) Ipswich Phone: 1800 316 855</p> <p>Sunshine Coast and Central Queensland Phone: 1300 703 762</p>
After hours and on weekends: Child Safety After Hours Service	1800 177 135 or (07) 3235 9999. The service operates 24 hours a day, 7 days a week.
Make an online report 07 3377 9833 (Safe Church Assurance & Support Officer)	https://secure.communities.qld.gov.au/cbir/ChildSafety#
Child Safety Services' Enquiries Unit	1800 811 810

Referral & Support Information

Domestic and Family Violence	Contact Details
1800 RESPECT Advice, and support	1800 737 732 https://www.1800respect.org.au/
DV Connect For emergency accommodation	1800 811 811 https://www.dvconnect.org/
Mensline 9am – midnight 7 days per week	1800 600 636 https://www.dvconnect.org/mensline/

Sexual Violence	Contact Details
1800 RESPECT Advice, and support	1800 737 732 https://www.1800respect.org.au/
Sexual Assault Helpline	1800 010 120 https://www.dvconnect.org/sexual-assault-helpline/



Elder Abuse	Contact Details
Elder Abuse Prevention Unit	Helpline: 1300 651 192 https://eapu.com.au/

Support for Survivors of abuse	Contact Details
Royal Commission website	https://www.childabuseroyalcommission.gov.au/contact
National Redress Scheme	Call: 1800 737 377 https://www.nationalredress.gov.au/
Uniting Church National Redress Scheme	https://ucaqld.com.au/national-redress-scheme/ Email: redress@ucaqld.com.au
Lifeline	13 11 44

Revisions

Document number	C/2.1.5.8				
Version	Approval date	Approved by	Effective date	Policy owner	Policy contact
4.0	16.01.2024	Strategic Risk Manager	16.01.2024	Strategic Risk Manager	Safe Church Assurance and Support Officer
Next scheduled review	12.07.2024				