



Complaints and allegations: Quick referral guide

Quick guide to referral points TOO-0003

Note: If the complaint/allegation involves a relevant contact person, refer to the note on the last page.

Activity	Does the complaint involve a person in a pastoral relationship?	Is the complaint/allegation sexual in nature?	Appropriate contact (see note)
Any congregational activity which could have subjected a child to abuse or harm	Refer to Child safe church Policy + Procedures	Refer to Child safe church Policy + Procedures	Refer to Child safe church Policy + Procedures
Congregational	Yes	Yes	Chair Synod Sexual Misconduct Complaints Committee AND General secretary
Congregational	No	Yes	General secretary AND Presbytery chair
Congregational	Yes	No	Presbytery chair
Congregational	No	No	Chair church council
School	Yes	Yes	Chair Synod Sexual Misconduct Complaints Committee AND General secretary AND Executive officer Schools Commission
School	No	Yes	Executive officer Schools Commission AND General secretary
School	Yes	No	Presbytery chair AND Executive officer Schools Commission
School	No	No	Executive officer Schools Commission
UnitingCare Queensland	Yes	Yes	Chair Synod Sexual Misconduct Complaints Committee AND General secretary AND CEO UnitingCare Queensland
UnitingCare Queensland	No	Yes	CEO UnitingCare Queensland



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Activity	Does the complaint involve a person in a pastoral relationship?	Is the complaint/allegation sexual in nature?	Appropriate contact (see note)
UnitingCare Queensland	Yes	No	CEO UnitingCare Queensland AND Presbytery chair
UnitingCare Queensland	No	No	CEO UnitingCare Queensland
Wesley Mission Brisbane	Yes	Yes	Chair Synod Sexual Misconduct Complaints Committee AND General secretary AND Executive director Wesley Mission Brisbane
Wesley Mission Brisbane	No	Yes	Executive director Wesley Mission Brisbane
Wesley Mission Brisbane	Yes	No	Presbytery chair AND Executive director Wesley Mission Brisbane
Wesley Mission Brisbane	No	No	Executive director Wesley Mission Brisbane

Referral points contact details

	Contact person	Email Address	Phone
Synod office	Garry Doyle	generalsecretary@ucaqld.com.au	07 3377 9777
Synod office	John Cox	associate.generalsecretary@ucaqld.com.au	07 3377 9822
Chair Synod Sexual Misconduct Complaints Committee	Heather Griffin	hgriffin@internode.on.net	0438 795 304
Chairperson Bremer Brisbane Presbytery	John Roulston AM	roulston@bigpond.com	0411 475 193
Chairperson Calvary Presbytery	Dennis Corowa	dennis@calvarypresbytery.com.au	0408 871 354 07 4723 1805
Chairperson Central Queensland Presbytery	Brian Gilbert	minister@ucapresbofcq.org.au	07 4926 7958 0429 340 057
Chairperson Mary Burnett Presbytery	Bob Harriman	ucamaryburnett@gmail.com	0418 195 564



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	Contact person	Email Address	Phone
Chairperson Moreton Rivers Presbytery	Bruce Johnson	b_hjohnson@me.com	0407 180 864
Chairperson North Queensland Presbytery	Garry Hardingham	presmin@ucanqcom.au	07 4091 7870 0409 276 940
Chairperson South Moreton Presbytery	David Mackay-Rankin	davidrankin@y7mail.com	0432 341 816
Chairperson The Downs Presbytery	John Agnew	agnewjj@yahoo.com.au	07 4666 3225
Executive officer, Schools Commission	Daniel Pampuch	daniel.pampuch@ucaqld.com.au	07 3377 9820
CEO UnitingCare Queensland	Anne Cross	anne.cross@ucareqld.com.au	07 3025 2001 0417 704 057
Executive director, Wesley Mission Brisbane	Geoff Batkin	g.batkin@wmb.org.au	07 3621 4546 0407 944 138



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Note

If the complaint/allegation involves a relevant contact person, refer the complaint/allegation to the alternative contact person listed below.

Original contact person	Alternative contact person
Chair Synod Sexual Misconduct Complaints Committee Presbytery chair Executive officer Schools Commission CEO UnitingCare Queensland Executive director Wesley Mission Brisbane Associate general secretary	General secretary
General secretary	Associate general secretary
Chair church council	Presbytery chair

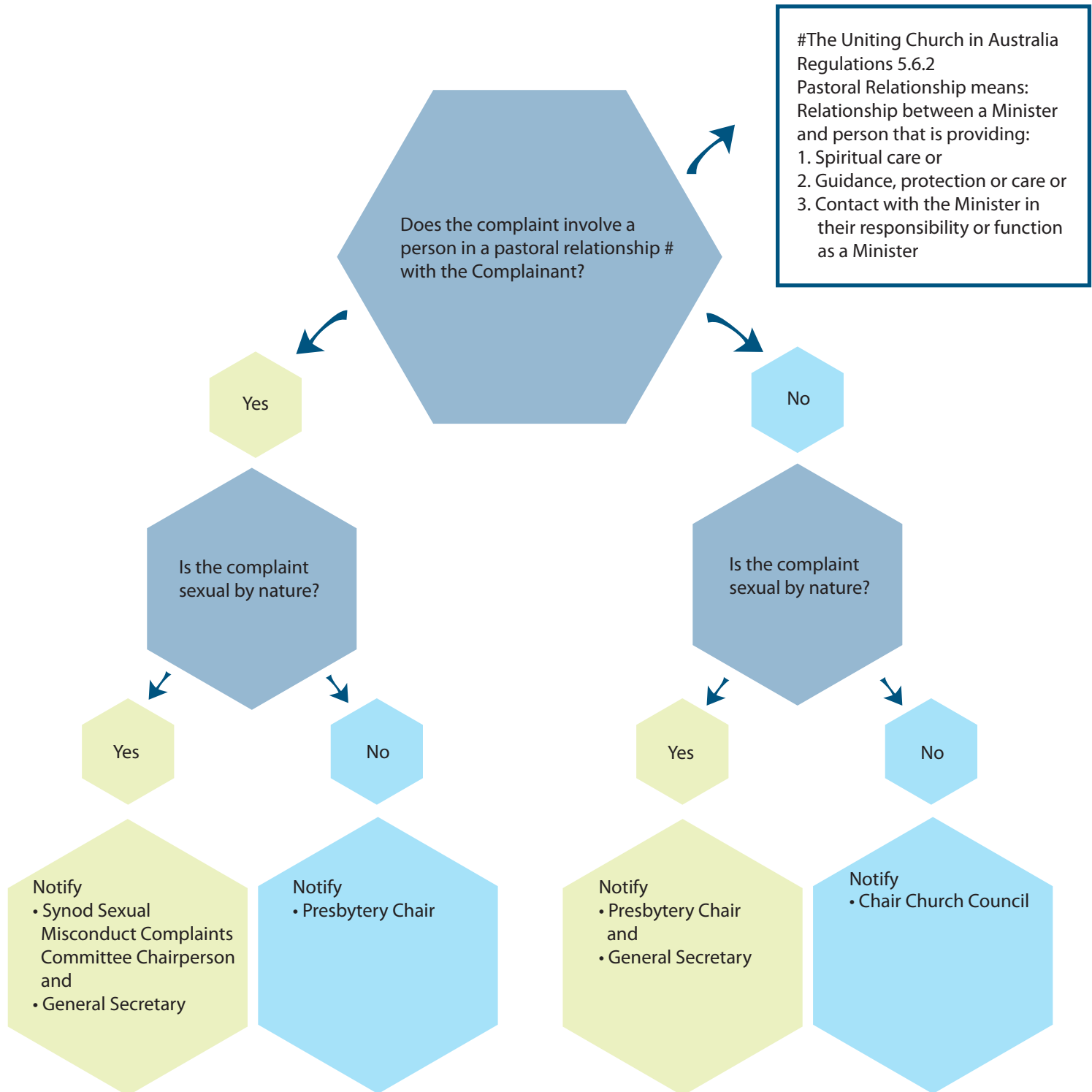
Document Review History

Version Number	Reviewed by	Endorsed by	Approved by	Date of Approval	Review Date
1	Irene Waters People and Projects manager	Qld Synod Royal Commission Task Group	Gary Doyle General Secretary	02 June 2015	02 June 2017
	Complaints legal counsel	Presbytery ministers			
	David Munro Manager, Risk & Insurance				
	Professional Standards advisor				



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Quick Referral Guide Flowchart for TOO-0003



* Please use the Quick referral guide for the most appropriate contact.